Transaction Set 824 - Application Advice

Transaction set 824 can be used to provide the ability to report the results of an application system's data content edits of transaction sets. The results of editing transaction sets can be reported at the functional group and transaction set level, in either coded or free-form format. It is designed to accommodate the business need of reporting the acceptance, rejection, or acceptance with change of any transaction set. The application advice should not be used in place of a transaction set designed as a specific response to another transaction set.

HUD will use TS 824, Application Advice to notify mortgagees/lenders of errors within Application for Mortgage Insurance Benefits (TS 260); Mortgage Loan Default Status (TS 264); and Mortgage Record Change (TS 266).

For HUD, transaction set 824 will return errors found during the edit of the transaction set 260 submission of a claim and indicate that the claim must be resubmitted to enable HUD's application to successfully process the claim. Likewise, transaction set 824 will indicate the specific loan default report in error and detail the problem found during the edit of transaction set 264. Mortgagees/lenders will need to submit a corrected entry for that default case with a corrected transaction set 264. Transaction set 824 will also be used by HUD to indicate errors found during the edit of transaction set 266.

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Transaction Set 824 for 266 Outline

The following pages contain the 824 transaction set outline to be used in relation with transaction set 266.

824 Application Advice

Functional Group ID=AG

Introduction:

This Draft Standard for Trial Use contains the format and establishes the data contents of the Application Advice Transaction Set (824) for use within the context of an Electronic Data Interchange (EDI) environment. The transaction set can be used to provide the ability to report the results of an application system's data content edits of transaction sets. The results of editing transaction sets can be reported at the functional group and transaction set level, in either coded or free-form format. It is designed to accommodate the business need of reporting the acceptance, rejection or acceptance with change of any transaction set. The Application Advice should not be used in place of a transaction set designed as a specific response to another transaction set (e.g., purchase order acknowledgment sent in response to a purchase order).

Heading:

Pos.	Seg.		Req.		Loop	Notes and
No.	ID	Name.	Des.	Max.Use	Repeat	Comments
Must Use 010	ST	Transaction Set Header	M	1		
Must Use 020	BGN	Beginning Segment	M	1		
		LOOP ID - N1			2	
030	N1	Name	O	1		
Not Used 040	N2	Additional Name Information	O	2		
Not Used 050	N3	Address Information	O	2		
Not Used 060	N4	Geographic Location	O	1		
Not Used 070	REF	Reference Numbers	O	12		
Not Used 080	PER	Administrative Communications	O	3		
		Contact				

Detail:

	Pos.	Seg.	Name	Req.	M. II.	Loop	Notes and
	No.	ID	Name	Des.	Max.Use	Repeat	Comments
			LOOP ID - OTI			>1	
Must Use	010	OTI	Original Transaction Identification	M	1		
	020	REF	Reference Numbers	O	12		c1
Not Used	030	DTM	Date/Time/Period	O	2		
Not Used	040	PER	Administrative Communications	O	3		
			Contact				
Not Used	050	AMT	Monetary Amount	O	10		
Not Used	060	QTY	Quantity	O	10		
Not Used	065	N1	Name	O	1		
			LOOP ID - TED			>1	
Not Used	070	TED	Technical Error Description	O	1		
Not Used	080	NTE	Note/Special Instruction	O	100		
			LOOP ID - LM			>1	
	085	LM	Code Source Information	О	1		n1
Must Use	086	LQ	Industry Code	M	100		
Must Use	090	SE	Transaction Set Trailer	M	1		

Transaction Set Notes

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1. Use of the LM loop is limited to the identification of industry unique application error conditions.

Transaction Set Comments

1. REF segments can be used as needed to further identify the original transaction set.

Data Mapping Guide

The following data mapping guide for TS 824 for TS 266 is based on version 003040 of TS 824 as defined by the X12 standard. The guide presents essential information for each of the segments and the constituent data elements.

Data Mapping Guide Transaction Set 824 Application Advice

ST Transaction Set Header **Segment:**

Position:

Loop:

Level: Heading: **Usage:** Mandatory

Max Use:

Purpose: Syntax Notes:

Semantic Notes:

To indicate the start of a transaction set and to assign a control number

The transaction set identifier (ST01) used by the translation routines of the interchange partners to select the appropriate transaction set definition (e.g., 810

selects the Invoice Transaction Set).

Comments:

Notes: The ST segment is required each time a Transaction Set is sent.

			Data Element Summary		
	Ref.	Data			
	Des.	Element	Name	Att	ributes
Must Use	ST01	143	Transaction Set Identifier Code M ID 3/3		ID 3/3
			Code uniquely identifying a Transaction Set		
			X12.44 Application Advice		
Must Use	ST02	329	Transaction Set Control Number	\mathbf{M}	AN 4/9
			Identifying control number that must be unique within	n the transa	ction set
			functional group assigned by the originator for a trans	saction set	
			NOTE: The control number is assigned and generated	l by the sen	der's
			translation software. It should be sequential within th	ne functiona	ll group to aid
			in error recovery and research. The control number in	the ST segn	nent (ST02)
			must be identical to the control number in the SE segm	nent (SE02)	for each
			transaction.		

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BGN Beginning Segment **Segment:**

Position:

Loop:

Level: Heading: Usage: Mandatory

Max Use:

Purpose: To indicate the beginning of a transaction set

Syntax Notes: If BGN05 is present, then BGN04 is required. **Semantic Notes:** BGN02 is the transaction set reference number.

> BGN03 is the transaction set date. BGN04 is the transaction set time.

BGN06 is the transaction set reference number of a previously sent transaction affected by the current transaction.

Comments: BGN05 is the transaction set time qualifier.

Notes: The BGN segment is required each time a Transaction Set is sent.

	Ref.	Data	Data Element Summary		
	Des.	Element	Name	Δtt	ributes
Must Use	BGN01	353	Transaction Set Purpose Code	M	ID 2/2
Widst Osc	DGMOI	000	Code identifying purpose of transaction set	111	10 2/2
			HUD will send 00.		
			00 Original		
Must Use	BGN02	127	Reference Number	M	AN 1/30
Wast Cat	201102	12.	Reference number or identification number as defined for a		
			Transaction Set, or as specified by the Reference Number Q		
			Format: 5 AN characters, left justified.		-
			HUD will send TS 266 to indicate this transaction set conta	ins ap	plication
			advice for a TS 266.		
Must Use	BGN03	373	Date	\mathbf{M}	DT 6/6
			Date (YYMMDD)		
Not	BGN04	337	Time	\mathbf{X}	TM 4/8
Used					
oscu			Time expressed in 24-hour clock time as follows: HHMM, o	r HHV	IMSS or
			HHMMSSD, or HHMMSSDD, where H = hours (00-23), M		
			= integer seconds (00-59) and DD = decimal seconds; decir		
			expressed as follows: D = tenths (0-9) and DD = hundredth		
Not	BGN05	623	Time Code	0	ID 2/2
Used					
Oseu			Code identifying the time. In accordance with International	Stond	lorde
			Organization standard 8601, time can be specified by a + or		
			in hours in relation to Universal Time Coordinate (UTC) tim		
			restricted character, + and - are substituted by P and M in t		
			Refer to 003040 Data Element Dictionary for acceptable cod		
Not	BGN06	127	Reference Number	O	AN 1/30
Used	201100	127	Terror office I value of	Ü	111 (1/00
oseu			Reference number or identification number as defined for a	nortica	ılor
			Transaction Set, or as specified by the Reference Number Q		
	BGN07	640	Transaction Type Code	0	ID 2/2
	DGMO7	040	Code specifying the type of transaction	O	110 2/2
			HUD will send SF for Single Family.		
			SF Single Family Program		
	BGN08	306	Action Code	0	ID 1/2
	201100		Code indicating type of action	•	

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Position: 030

Loop: N1 Optional

Level: Heading: Usage: Optional Max Use: 1

Purpose:

To identify a party by type of organization, name, and code

Syntax Notes: 1 At least one of N102 or N103 is required.

2 If either N103 or N104 is present, then the other is required.

Comments: 1 This segment, used alone, provides the most efficient method of providing organizational identification. To obtain this efficiency the "ID Code" (N104) must provide a key to the table maintained by the transaction processing party.

2 N105 and N106 further define the type of entity in N101.

Notes: N1 contains the name of the receiving party, who is the servicer or holder-servicer

mortgagee, along with the HUD-assigned mortgagee number.

Data Element Summary

			Data Element Summary		
	Ref.	Data			
	Des.	Element	Name	Attı	<u>ributes</u>
Must Use	N101	98	Entity Identifier Code	\mathbf{M}	ID 2/2
			Code identifying an organizational entity, a physical location	ı. or a	ın individual
			HUD will always send LV.		
			LV Loan Servicer		
Not	N102	93	Name	\mathbf{X}	AN 1/35
Used					
			Free-form name		
	N103	66	Identification Code Qualifier	\mathbf{X}	ID 1/2
			Code designating the system/method of code structure used	for I	dentification
			Code (67)		
			HUD will always send 62.		
			62 Servicing Mortgagee Number		
	N104	67	Identification Code	\mathbf{X}	AN 2/17
			Code identifying a party or other code		
			Format: 5 AN characters, left justified.		
			HUD will send the first five digits of the HUD-assigned mort	gagee	e number.
Not	N105	706	Entity Relationship Code	Ŏ	ID 2/2
Used					
Csca			Code describing entity relationship		
			Refer to 003040 Data Element Dictionary for acceptable code	valu	AC
NI o 4	N106	98	• • •	O	ID 2/2
Not	14100	30	Entity Identifier Code	U	110 4/4
Used					

Code identifying an organizational entity, a physical location, or an individual Refer to 003040 Data Element Dictionary for acceptable code values.

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Segment: OTI Original Transaction Identification

Position: 010

Loop: OTI Mandatory

Level: Summary: Usage: Mandatory

Max Use:

Purpose:

Comments:

To identify the edited transaction set and the level at which the results of the edit are

reported, and to indicate the accepted, rejected, or accepted-with-change edit result

Syntax Notes: 1 If OTI09 is present, then OTI08 is required.

Semantic Notes: 1 OTI06 is the group date.

2 OTI07 is the group time.

3 If OTI11 is present, it will contain the version/release under which the original

electronic transaction was translated by the receiver.

1 OTI02 contains the qualifier identifying the business transaction from the original business application, and OTI03 will contain the original business application

identification.

If used, OTI04 through OTI08 will contain values from the original electronic functional group generated by the sender.

3 If used, OTI09 through OTI10 will contain values from the original electronic

transaction set generated by the sender.

Notes: One OTI loop will be sent for each FHA case number or project number.

Data Element Summary

			Data I	Element Summary		
	Ref.	Data				
	Des.	Element	Name .		Attı	<u>ributes</u>
Must Use	OTI01	110	Application Acl	knowledgment Code	M	ID 1/2
			Code indicating	g the application system edit results	of the busines	s data
			HUD will send	IA if the mortgage record change tr	ansaction was	successfully
			processed.			
			HUD will send	IR for complete rejection of transact	ion.	
			IA	Item Accept		
			IR	Item Reject		
Must Use	OTI02	128	Reference Nun	nber Qualifier	\mathbf{M}	ID 2/2
			Code qualifying	g the Reference Number.		
			HUD will send	Z8 for the single family FHA case nu	ımber.	
			Z 8	Federal Housing Administrati		er
				The unique loan number assignment		
				Housing Administration (FHA	A) to each FHA	loan
Must Use	OTI03	127	Reference Nun		M	AN 1/30
			Reference num	ber or identification number as defin	ed for a particu	ılar
			Transaction Set	t, or as specified by the Reference Nu	ımber Qualifie	r.
			HUD will send	the number corresponding to the co	de specified al	oove.
Not	OTI04	142	Application Ser	nder's Code	0	AN 2/15
Used						
esea			Code identifyir	ng party sending transmission; code	s agreed to by	trading
			partners	ig party sending transmission, code	s agreed to by	trading
Not	OTI05	124	Application Re	ceiver's Code	0	AN 2/15
Used	01100	12.	rippiication ite	cerver is code	Ü	111 (2/ 10
Oseu			Codo idontifyin	a mantu maaaivina tmanamissian Cad	las samaad ta h	r, tuo din o
				ng party receiving transmission. Cod	ies agreed to b	y trading
NT. 4	OTI06	373	partners Date		0	DT 6/6
Not	01100	313	Date		U	D1 0/0
Used						
			Date (YYMMD	D)		
Not	OTI07	337	Time		O	TM 4/8
Used						

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			Time expressed in 24-hour clock time as follows: HHMM, or HHMMSSD, or HHMMSSDD, where H = hours (00-23), M = integer seconds (00-59) and DD = decimal seconds; decim expressed as follows: D = tenths (0-9) and DD = hundredths	mini al sec	utes (00-59), S conds are
Not	OTI08	28	Group Control Number	X	N0 1/9
Used			-		
			Assigned number originated and maintained by the sender		
Not	OTI09	329	Transaction Set Control Number	O	AN 4/9
Used					
			Identifying control number that must be unique within the tr	ransa	ction set
			functional group assigned by the originator for a transaction	ı set	
Not	OTI10	143	Transaction Set Identifier Code	O	ID 3/3
Used					
			Code uniquely identifying a Transaction Set		
			Refer to 003040 Data Element Dictionary for acceptable code	e valu	ies.
Not	OTI11	480	Version / Release / Industry Identifier Code	O	AN 1/12
Used			•		
Oseu					

Code indicating the version, release, subrelease, and industry identifier of the EDI standard being used, including the GS and GE segments; if code in DE455 in GS segment is X, then in DE 480 positions 1-3 are the version number; positions 4-6 are the release and subrelease, level of the version; and positions 7-12 are the industry or trade association identifiers (optionally assigned by user); if code in DE455 in GS segment is T, then other formats are allowed Refer to 003040 Data Element Dictionary for acceptable code values.

Segment: **REF** Reference Numbers

Position: 020

Loop: OTI Mandatory

Level: Summary: Usage: Optional Max Use: 12

Purpose: To specify identifying numbers.

Syntax Notes: Semantic Notes: Comments:

Notes:

Notes:

At least one of REF02 or REF03 is required.

This REF segment is used to send the section of the act code, the mortgagee's loan number, and HUD's batch ID. HUD will send a batch ID for all single family cases. If you need to submit a corrected transaction to HUD in response to the error codes in this TS 824, the batch ID needs to be included in the corrected TS 266 in REF03 in Loop 0222.

Data Element Summary

	Ref.	Data				
	Des.	Element	Name.		Attr	ributes
Must Use	REF01	128	Reference Number	Qualifier	\mathbf{M}	ID 2/2
			Code qualifying the	Reference Number.		
			HUD will send F8 fo	or single family transactions.		
			HUD will send 3A f	or the section of the act code or XK for t	he mo	ortgage\loan
			number, if they were			
			HUD will send TN in	ndicating the transaction reference numb	er (05.	, 06, or 07)
			relating to the associ	ated original TS 266.		
			HUD will send 05 fo	or Sale of Mortgage or Servicer Change, (06 for	Change of
			Mortgagor, 07 for Pr	repayment, Termination, and Loan Matu	-	Iaintenance.
			3A	Section of the National Housing Act C		
				A code taken from the Mortgage Insura		
				indicating the specific National Housin	ıg Act	Program
				under which the mortgage is insured		
			F8	Original Reference Number		
			TN	Transaction Reference Number		
			XK	Mortgagee Loan Number		
	REF02	127	Reference Number		X	AN 1/30
				r identification number as defined for a p		
				s specified by the Reference Number Qu		
				ection of the act code (a maximum of 4 c	harac	ters) or the
	DEE02	252		nber (a maximum of 15 characters).	***	A N. 1 (00
	REF03	352	Description		X	AN 1/80
				ion to clarify the related data elements a	and the	eir content
			Format: 33 AN char			
			HUD will send a bate	CN ID IT KEFUL IS F8.		

Segment: LM Code Source Information

Position: 085

Loop: LM Optional **Level:** Summary:

Usage: Optional

Max Use:

Purpose: To transmit standard code list identification information

Syntax Notes: Semantic Notes:

Comments: 1 LM02 identifies the applicable industry code list source information.

Notes: The LM segment indicates that the codes that follow in the LQ segment(s) are HUD

codes. If OTI01 equals IP, the LM segment will contain codes. If the

mortgage record change/termination is processed successfully, OTI01 will equal IA.

Data Element Summary

	Ref.	Data		
	Des.	Element	Name	Attributes
Must Use	LM01	559	Agency Qualifier Code	$\mathbf{M} \mathbf{ID} \ 2/2$
			Code identifying the agency assigning the code val	ues
			HUD will send code HU to identify itself as the part	ty assigning the code values
			in LQ02, data element 1271, Industry Code.	
			HU Department of Housing and U	rban Development
Not	LM02	822	Source Subqualifier	O AN 1/15
Used				

A reference that indicates the table or text maintained by the Source Qualifier

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Segment: LO Industry Code

Position: 086

Loop: LM Optional Level: Summary: Usage: Mandatory

Max Use: 100

Purpose: Code to transmit standard industry codes

Syntax Notes: 1 If LQ01 is present, then LQ02 is required.

Semantic Notes: Comments:

Notes:

HUD will send one code per LQ segment. The LQ segment may be repeated for multiple

codes.

HUD will send one or more codes. The first code will indicate status. One or more additional codes will be sent for errors. If the mortgage record change/termination is processed successfully, this segment will contain the code 00.

Data Element Summary

Ref.	Data			
Des.	Element	Name	Att	<u>ributes</u>
LQ01	1270	Code List Qualifier Code	0	ID 1/3
		Code identifying a specific industry code list		
		Refer to 003040 Data Element Dictionary for acceptable cod	e valı	ies.
LQ02	1271	Industry Code	\mathbf{X}	AN 1/20
=		Code indicating a code from a specific industry code list		

SE Transaction Set Trailer **Segment:**

Position:

Loop:

Level: Summary: Usage: Mandatory

Max Use:

Purpose: To indicate the end of the transaction set and provide the count of the transmitted

segments (including the beginning (ST) and ending (SE) segments).

Syntax Notes:

Semantic Notes:

Comments: 1 SE is the last segment of each transaction set.

Notes: The SE segment is required each time a Transaction Set is sent.

Data Element Summary

	Ref.	Data	Data Bellett Sallmary				
	Des.	Element	Name	Attr	ributes		
Must Use	SE01	96	Number of Included Segments	\mathbf{M}	N0 1/10		
			Total number of segments included in a transaction set inclusegments	ding S	ST and SE		
			NOTE: The number of segments is generated by the sender's translation software.				
Must Use	SE02	329	Transaction Set Control Number	\mathbf{M}	AN 4/9		
			Identifying control number that must be unique within the transaction set functional group assigned by the originator for a transaction set				
			NOTE: The control number is assigned and generated by the sender's				
			translation software. It should be sequential within the functional group to aid				
			in error recovery and research. The control number in the SE	segn	nent (SE02)		
			must be identical to the control number in the ST segment (S	T02)	for each		
			transaction.				

Transaction Set 824 Error Codes

HUD's Mortgage Record Change and Terminations (TS 266) applications return one or more of the following codes in TS 824 in the LQ segment. If the mortgage record change/termination is processed successfully, 00 ("no errors") will be returned.

Terminology:

- 1) We refer to "**numeric**" input as something that requires numerals ONLY. For the purposes of this document input that shows alpha characters **or** a mixture of alpha and numeric characters **or** blanks is called "**not numeric**". If input requires numeric input but contains characters that are not numbers, the error message will state that data was not numeric.
- 2) "Invalid" is input that is numerical where required but the numbers are incorrect.

Transfer Error Codes

We have 3 sub-categories of transfer error codes, one that is mortgagee correctable (A), one where no mortgagee action is required (B), and one where the mortgagee should investigate the case status if the loan is more than three months old (C).

A) Mortgagees must correct the errors indicated by the error codes, described below, and **resubmit the transaction as new**:

Error code	Description
33	Action Type Not 04 or 05
40	Holder Mortgagee Not Numeric
41	Servicer Mortgagee Not Numeric
42	Invalid Holder Mortgagee Type (the only valid types are:
	1 = Government, 2 = Supervised, 3 = Non Supervised,
	5 = Investing/Non-Profit)
43	Invalid Servicer Mortgagee (see list, error code 42)
44	Mortgage Amount Equals Zero
47	Transaction Set Mortgage Amount Not Equal HUD Database
	Amount
48, 52	Mortgagee Not on Record
50	Effective Date Prior to Amortization Date
53	Mortgage Amount Not Numeric
67	Action Type Not Numeric or Not 04 or 05
82	Effective Transfer Date Invalid
AE	Dash Missing or Misplaced in Case Number
AF	Case Number contains non-numeric characters (excluding dash

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	and X)
AG	If Case Number is less than 11 digits, add X's as fillers
AH	Invalid Check Digit

B) The following error codes mean that HUD has already received and updated the data in the transaction; **no mortgagee action required**:

17, 18, DP	Transaction previously received and updated
39	Case Not Active

C) The following error codes indicate suspended transactions.

EE	case is awaiting endorsement, upfront Premium received
85	case is awaiting endorsement, no Premium received. If the case
	is not a new case (closing date more than 3 months in the past),
	the mortgagee should investigate why HUD records do not
	show the case as endorsed.
EG	Case Terminated and Archived. Case in question was
	terminated more than five years ago.

Assumption Error Codes

We have 3 sub-categories of assumption error codes, one that is mortgagee correctable (A), one where the mortgagee should contact their FHA representative (B), and one where no mortgagee action is required (C).

A) Mortgagees must correct the errors indicated by the error codes described below, and **resubmit the transaction as new**:

Error Code	Description
44	Mortgage Amount is Zero
47	Original Mortgage Amount Not Equal to HUD database
53	Mortgage Amount is Not Numeric
84	Assumption Date Invalid or Not Numeric
A6	Mortgagor Name Equals Spaces
AE	Dash Missing or Misplaced in Case Number
AF	Case Number contains non-numeric characters (excluding dash and X)
AG	If Case Number is less than 11 digits, add X's as fillers
AH	Invalid Check Digit

B) The following error codes indicate suspended transactions.

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EE	case is awaiting endorsement, upfront Premium received
85	case is awaiting endorsement, no Premium received. If the case
	is not a new case (closing date more than 3 months in the past),
	the mortgagee should investigate why HUD records do not
	show the case as endorsed.

C) No mortgagee action required unless mortgagee's case status is different from the case status reported by HUD. In such a case, mortgagee should contact FHA representative.

EG Case Terminated and Archived. Case in question was terminated more than five years ago.

Termination Error Codes

We have 4 sub-categories of termination error codes, one that is mortgagee correctable (A), one where an FHA representative should be contacted (B), one where no mortgagee action is required (C), and one where the mortgagee should investigate the case status if the loan is more than three months old (D).

A) Mortgagees must correct the errors indicated by the error codes described below, and resubmit the transaction as new.

Error Code	Description
21	Termination Date has to be later than Endorsement Date but no
	later than current date
41	Servicer Mortgagee Not Numeric
44	Mortgage Amount Not Numeric or Equals Zero
47	Mortgage Amount Not Equal to HUD Database Amount
67	Termination Type Invalid (11-15, 18-19, 21-24)
68	Termination Date Invalid
81, 68	Edit Error in Termination Year
82, 68	Edit Error in Termination Month (< '01' or > '12')
83, 68	Edit Error in Termination Day
92	Servicer Mortgagee Not on Record
AD	Previously Terminated for Refinance (Type 23)
AE	Dash Missing or Misplaced in Case Number
AF	Case Number contains non-numeric characters (excluding dash
	and X)
AG	If Case Number is less than 11 digits, pad with X
AH	Invalid Check Digit
A8	Termination Type must be 18 (Maturity)
A9	Transaction Set Original Mortgage Amount not equal to amount

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BM Lender Must Not Use Termination Type 23. Termination Type

23 means that the termination is intended to be a refinance. However, Termination Type 23 is not accepted via external sources. In order to refinance an FHA case, the mortgagee must request a new case number and receive a Netting Authorization Number with the new case number. When the Upfront Premium is paid for the new case, the HUD Premium Collection System will automatically terminate the insurance on the old case. The mortgagee is required to send a 27050-A (or TS-266) Termination form to HUD for the old case using a

Termination Type of 11.

B) The following error codes concern the upfront premium payment process. **Contact your FHA representative** to discuss the case:

BE Upfront Premium Discrepancy

No Premium Paid

AQ Computed Premium Error

C) The following error codes indicate suspended transactions; **no action necessary** on the part of the mortgagee:

BI Suspended for Refinance; a refinance is in process involving this

case; your transaction will be completed and you will receive a TS 824 when the upfront premium is received for the new case,

or the new case is endorsed.

BT Transaction Set Correct, Will Be Held until Month of Maturity

39 Case Already Terminated

D) The following error codes indicate suspended transactions.

EE case is awaiting endorsement, upfront Premium received

case is awaiting endorsement, no Premium received. If the case is not a new case (closing date more than 3 months in the past),

the mortgagee should investigate why HUD records do not show the case as endorsed. Begin by verifying case status with

your Field Office or via FHA Connection.

EG Case Terminated and Archived. Case in question was

terminated more than five years ago.